

# CardioCare™ PM Service

## Maximize your uptime with a CardioCare™ PM

Keeping your CardioQuip™ cooler-heater compliant and running properly is critical. CardioCare™ is the preventive maintenance program designed to ensure maximum service life of your equipment, help you stay compliant, and allow you to focus on what matters most: the patient.

Each MCH unit requires a valid PM every 12 months. In order to receive a valid PM, a Certified CardioQuip technician must verify the performance and safety of the unit with our comprehensive 33-point inspection.

Protect your equipment with CardioCare Preventive Maintenance today. Choose a one time PM or sign up for a 2, 3, or 4 year plan and earn a multi-year discount. Expedited PMs also available.

There are three levels of CardioCare: **Basic PM, Plus PM, & Premium PM/ESA**



### Basic PM

- ✓ Valid Annual PM



### Plus PM

- ✓ Valid Annual PM
- ✓ Tubing Replacement



### Premium PM/ESA

- ✓ Valid Annual PM
- ✓ Tubing Replacement
- ✓ Extended Service Agreement



# What's included in a CardioCare PM:



## On-Site PM (Basic, Plus, and Premium)

A CardioCare on-site PM ensures your devices are running at optimal efficiency. Our certified technicians travel to you to perform a comprehensive 33-point inspection that includes:

- + External Hardware Inspection
- + Electrical Safety Test
- + Software Update
- + Diagnostic Checks
- + Internal Hardware Inspection
- + Temperature Calibration
- + Water Quality Assessment
- + Predictive Maintenance Analysis
- + Minor Corrective Repairs



## Tubing Replacement (Plus & Premium)

As part of the annual on-site PM, we will replace the external tubing on your current hose sets. For an additional fee, you can also upgrade your standard hose sets to dripless connections on both ends.




## Extended Service Agreement (Premium)

Each MCH unit comes with a one-year limited warranty from date of purchase. To extend your warranty further (up to 4 years), you can enter into CardioQuip's Extended Service Agreement (ESA). As part of the ESA, the cost of all repairs, maintenance, and hose replacements are covered†, and CardioQuip guarantees on-site repair within 72 hours\*

† The ESA does not cover damage to MCH unit resulting from negligence, abuse, or accidents.  
\*For the contiguous US only. Time for outlying US islands and territories (including Alaska and Hawaii) will vary. Exclusions apply.

Considering using a 3rd Party Service?  
**CardioCare offers more.**

 CardioCare™		3rd Party Service
✓	Meets Manufacturer's criteria for valid PM	✗
✓	CardioQuip Certified technicians	✗
✓	Access to OEM parts	✗
✓	Access to CardioQuip software updates	✗
✓	Access to Temperature Calibration	✗
✓	Maintained and compliant to FDA 21 CFR 820 and conformance with ISO 13485	???
✓	Tools Calibrated to ANSI Z540.1 Standards	???



for more, visit [CardioQuip.com/CardioCare](https://www.CardioQuip.com/CardioCare)